

# Sr. Applications Support Engineer REQ# 300783

## **Location: Sterling, Va.**

NeuStar's talented and diverse workforce combines deep subject matter expertise, broad industry knowledge and boundless ingenuity. Our employees are the reason why our company is quietly revolutionizing the way the world communicates. We believe in rewarding individuals for a job well done. This is one of the ways we attract and retain the most talented individuals. We offer our employees a highly competitive compensation package, and a very attractive benefits plan.

## **Job Purpose:**

Provide Application Engineer and Tier 2 support for NeuStar NPAC and SOA/LSMS Gateway Products. Engineer will be a member of the Application Support Team that is responsible for the Operations of NeuStar Production Application Systems

- 

## **Key Tasks:**

- Provide Tier2 Application Support trouble shooting customer reported issues
- Responsible for 24x7 monitoring of Production Application Systems and Industry Testing Environments
- On-Call rotation
- Perform maintenance of Application Systems - installation of software releases and patches
- Develop and generate Ad Hoc Reports to meet customer, internal and external, information requests
- Perform Acceptance Testing of software releases
- Manage and perform Industry Testing requests and certification requirements – dedicated testing support for Provider testing NPAC SOW Release Certification Testing – Vendor Interoperability Testing (ITP); Service Provider Turn-Up Testing; Industry Group, Performance and Failover Testing data from each country

## **Education/Requirements:**

- BS in computer science or related field.
- Minimum 5 years experience in information technology and telecommunications industry
- Strong analytical and trouble shooting skills; Unix; Linux; Oracle; SQL Knowledge of Number Portability Systems a plus.

NeuStar offers highly competitive wages and full benefits to all employees including, a matched 401(k), paid time off, full medical, vision and dental, tuition reimbursement, for details visit our website, [www.neustar.biz](http://www.neustar.biz).

Please e-mail your resume to [recruitingone@neustar.biz](mailto:recruitingone@neustar.biz) and reference Sr. Applications Support Engineer (NPAC) REQ#300783

*NeuStar, Inc affords equal opportunity to all applicants for all positions without regard to race, color, religion, gender, national origin, age, disability, veteran status or any other status protected under local, state or federal laws.*

